



Memo: To Our Valued Customers

From: Masonite Sales and Marketing

Re : Earthquake in Chile

Date: March 2, 2010

As you have heard by now, Chile experienced a massive earthquake registering 8.8 at its epicenter. At this point, our main concern is for the people in the affected areas and in particular, our employees and their families. We are doing everything possible to help them manage through this tragic event.

Our plant in Cabrero has suffered minimal damage and power and water have already been restored. We are still evaluating the restart of the mill as our employees have multiple priorities and limited access to the plant. Additionally, we are assessing our supply of potentially affected components produced at the plant. For the limited number of specific molded door facing SKUs manufactured in our Chilean facility, steps are being taken to ensure minimal interruption of supply going forward.

Masonite also sources a portion of its raw materials and finished goods from Chile, including certain pine doors, pre-hanging parts and core material for stile and rail doors. Existing and alternative sources in North and South America and Asia are being mobilized in response. After completing our analysis, we will provide greater detail as to any potentially affected products. Communication with Chile is difficult and we are working as fast as possible to provide details to our teams so we can make informed decisions on a timely basis.

Of most significance, is the challenge to overcome the damage sustained to the infrastructure and transportation systems, including the ports, airports and roadways. Our Global Sourcing and Logistics Teams are working to understand potential delays and secure sourcing and transportation alternatives to minimize any disruption to our customers.

We will keep you apprised as more definitive information becomes available. Thank you for your continued support.