

Frequently Asked Questions and Answers
For Masonite Suppliers

1. How will the restructuring affect Masonite's operations?

Masonite will continue normal business operations and will continue serving customers as usual. What will change is, when the restructuring is completed, Masonite will be a financially stronger company with a greater ability to invest in and grow its business.

2. How will suppliers be paid for goods and services they provide to Masonite?

We intend to pay suppliers under our customary terms going forward. The proposed restructuring plan provides for all trade creditors to be "unimpaired," which means that trade suppliers and vendors would be paid in full. To this end, the Company is seeking authorization from the U.S. and Canadian courts to pay trade creditors under customary terms in the ordinary course of business.

3. Does Masonite have enough cash to operate its business as it reorganizes its finances?

Yes. In fact, the company had more than \$150 million in cash on hand as of March 12, 2009.

4. I have unpaid invoices dated before the filing date of March 16, 2009. Is there anything that I need to do?

There is nothing that you need to do at this time. Our proposed restructuring plan provides for all trade creditors to be "unimpaired," which means that trade suppliers and vendors would be paid in full. To this end, the Company is seeking authorization from the U.S. and Canadian courts to pay trade creditors under customary terms in the ordinary course of business.

5. Will I need to file a claim in order to be paid for any unpaid invoices dated before the filing date of March 16, 2009?

Our proposed restructuring plan provides for all trade creditors to be "unimpaired," which means that trade suppliers and vendors would be paid in full. To this end, the Company is seeking authorization from the U.S. and Canadian courts to pay trade creditors under customary terms in the ordinary course of business. If we receive that authorization, trade suppliers and vendors should expect to be paid in the ordinary course without filing a claim.

6. How does this affect vendors who supply goods and services to Masonite operations outside of the U.S. and Canada?

The Chapter 11 and CCAA filings have been made by Masonite's U.S. and Canadian operations only. We intend to pay overseas suppliers under customary terms in the ordinary course of business.

7. What if I do business with Masonite both in the U.S. and Canada as well as overseas? How will this affect payment of my invoices?

We intend to pay overseas suppliers under customary terms in the ordinary course of business. In addition, we are seeking authorization from the courts to pay trade creditors in the U.S. and Canada under customary terms in the ordinary course of business.

8. Why did Masonite file for Chapter 11 protection in the U.S. and CCAA protection in Canada?

The Chapter 11 and CCAA proceedings will provide a legal pathway to implement the proposed debt restructuring plan. Since we have already reached an agreement with our secured lenders and bondholders, we will use the legal process to obtain approval from our creditors and the courts to effectuate the capital structure change.

9. How long will the reorganization process take?

Masonite is proceeding with a "pre-negotiated" restructuring in which we have already received support from a substantial majority of our secured lenders and bondholders for our plan. Because we already have reached agreement on the plan, the process is expected to be smoother and quicker than in a traditional Chapter 11 or CCAA reorganization. Typically, a pre-negotiated plan, such as ours, takes 90-120 days to effectuate once a filing is made.

10. Will there be any changes in the senior management team as a result of the filings?

There are no planned changes in Masonite's management team as a result of the proposed debt restructuring.

11. Do you expect any operational changes?

We plan to continue normal business operations through the restructuring process. We expect to emerge from this process better positioned to invest in and grow our business over the long term.

We have been making many improvements to our products and services, and we will continue to execute on our strategy as outlined in the Masonite Blueprint. Our mission is to deliver product, service and design innovations that enhance beauty and functionality, creating greater value to our customers throughout the world.

12. Who will own the company?

We will have new owners upon consummation of the plan. Upon emergence, a large number of institutions -- probably more than 100 -- will own the newly issued equity. While there are a number of investment firms that currently have large stakes, we do not believe that any group has in excess of 20 percent at this point.

13. Will there be any changes to the Board of Directors?

Although we expect to remain as a private company for the foreseeable future, this broader distribution of shares will mean we will operate with a board that is more akin to a public board that will be selected together with management and a group of larger shareholders and voted upon by the full shareholder group.

14. What if I have additional questions?

If you still have questions, please feel free to contact (888) 830-4646 or send an email to MasoniteInfo@kccllc.com for general information about the restructuring process. We value our relationship with you and look forward to continuing our partnership.