



## 1-YEAR LIMITED WARRANTY

For Masonite Stile and Rail Doors

This warranty is effective for all products manufactured or sold after October 2003. 1-YEAR LIMITED WARRANTY Masonite warrants, subject to the conditions and restrictions contained below, that each stile and rail door manufactured and sold by Masonite shall comply with current WDMA Industry Standard I.S. 6.91 Series when such door is manufactured and shall be free from defects in materials and workmanship for a period of one (1) years from the date of manufacture.

Should a Masonite stile and rail door fail to uphold this written warranty, Masonite will, at its option, either repair the door, ship a replacement door to the distributor or person making the warranty claim in the same condition as the door originally sold to the distributor, or refund the original purchase price paid to Masonite for the door. **IN NO EVENT SHALL Masonite PAY FOR LABOR, INSTALLATION OR FINISHING OF THE REPLACEMENT OR ORIGINAL DOOR OR FOR ANY OTHER COST RELATING TO THE REPLACEMENT OF THE DOOR, ALL OF WHICH SHALL BE THE SOLE RESPONSIBILITY OF THE PERSON MAKING THE WARRANTY CLAIM.**

### **NOT COVERED BY THIS LIMITED WARRANTY ARE THE FOLLOWING, WHICH SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP:**

1. Warp for any 36" wide by 8' high by 1 3/4" or smaller door, which does not exceed one-fourth inch in the plane of the door itself. Doors wider and/or higher are not warranted against warp;
2. Frame or jamb bow or nonalignment;
3. Gloss level, texture or other appearance variations as a result of field application of paint or any other finishing material;
4. Natural wood color or texture variations;
5. Damage caused by others or any cause beyond the control of Masonite, including but not limited to damage caused by misuse, abuse, accident or mishandling or by fire, flood, earthquake, storm, tornado or other acts of nature. Broken glass is not covered.

6. Damage caused by non-compliance with the Care, Handling or Finishing Instructions provided by Masonite, damage caused by failure to perform normal homeowner maintenance, or damage caused by others than Masonite in attempting to repair the door.
7. Natural variations in color or texture of woods are not defects. We suggest that all millwork be inspected upon arrival and before installation and finishing. A good quality top coat of paint, sealer or varnish must be applied to all exposed wood surfaces. The top coat should be applied as recommended by the paint manufacturer. This warranty will not apply if a good quality top coat is not applied within thirty (30) days after purchase. It is the customer's responsibility to properly care for and protect woodwork against moisture or excessive dryness. This warranty will not apply if the woodwork is not so protected.
8. Installing a nonvented or combo wood storm door over the door.
9. Use of any dark colored paints to finish the product.
10. Overhangs or other protection must be adequate to prevent direct sunlight from touching the door for more than four hours during the day. Depending on the distance between the overhang and the door, an overhang of 3' to 5' normally is sufficient.
11. Doors should be elevated so that water does not pool or stand around the base of the door. this is a construction or engineering defect and will not be covered under this warranty.
12. Doors should not be installed where environmental conditions will result in the door being exposed to intense vibrations, high moisture, salt (i.e. coastal areas), areas of extreme atmospheric heat (in excess of 120 degrees Fahrenheit) or extreme variations in temperatures.

If warp is the claimed nonconformity, Masonite may defer to repair or replace the product for a period of up to twelve (12) months from the date of claim or the date when the product was installed, as it is not unusual for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions. This deferral will not be counted against the one (1) year warranty period.

Claims made under this Limited Warranty must be made within the one (1) year period of this warranty and prior to the beginning of any repair work to: Masonite Warranty Department Phone: 866-550-8923. Claims must include the date and location of purchase, the nature of the problem, and the name, address and telephone number of the person making the warranty claim. Masonite reserves the right to

have any door which is the subject of a warranty claim field-inspected by a DorFab Service representative. Masonite must be given at least a thirty (30) day opportunity to conduct this inspection. **THIS LIMITED WARRANTY APPLIES ONLY TO THE ORIGINAL PURCHASER OF AN MASONITE DOOR OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH THE DOOR IS INSTALLED.**

### **LIMITATIONS AND EXCLUSIONS**

**The express warranties set forth herein are in lieu of all other warranties, expressed or implied, including, without limitation, any and all warranties of merchantability or fitness for a particular purpose. All such other warranties, to the extent permitted by law, are hereby disclaimed and excluded by masonite. Any implied warranties which are not excluded hereby due to operation of law are limited in duration to the period of coverage of the express warranty provided herein for the product warranted. The remedies set forth above are the sole and exclusive remedies provided hereunder, and masonite shall not be liable for costs of shipping, applicable taxes or any other indirect, incidental or consequential damages, including, but not limited to, the payment of any costs or expenses of disassembly, removal or reinstallation of any product or part, including, without limitation, door lites, any costs or expenses relating to painting, staining or any other activity necessary in finishing the reinstallation, or damage or loss to other property.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation on the duration of any implied warranties not excluded hereby due to the operation of law, may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the exclusion of incidental and consequential damages may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. **NO DISTRIBUTOR, SALESPERSON, DEALER, RETAILER OR OTHER REPRESENTATIVE OF MASONITE PRODUCTS HAS THE AUTHORITY TO ALTER OR CHANGE THESE WARRANTIES OR TO MAKE ANY OTHER WARRANTY EITHER ORALLY OR IN WRITING.**



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