

# Royal Mahogany

## Premium Mahogany and Oak Entry Doors

### One Year Limited Warranty



The Royal Mahogany Products, Inc. (RMP) Mahogany prefinished and unfinished doors (the "Doors") are warranted to be free from manufacturing defects in material or workmanship that make the Doors unserviceable or unfit for continued use under normal conditions, provided the Doors were properly finished, installed and maintained in accordance with RMP's and the finish manufacturer's Installation, Finishing and Maintenance instructions. This warranty is extended only to the ORIGINAL PURCHASER, beginning on the date of purchase and extending for the following periods:

- **One (1) year** on the substrate of the Door, sidelights and transoms against cracking, warping and splitting.
- **One (1) year** on the finish of factory pre-finished products against peeling, cracking, blistering, color fade and, loss of adhesion.
- **Ten (10) years** for the insulated glass against seal failure.

#### The following are not defects and are not covered by this warranty:

- Natural imperfection in the wood such as small knots (less than 1/2" in diameter) or minor mineral streaks.
- Natural variations in the color or texture of the wood and/or grain.
- Panel movement (shrinkage) of 1/8" or less.
- Warpage shall not be considered a defect unless it exceeds 1/4" in the plane of the door.
- Any discoloration or irregularities in the glass that is not visible from 3 ft away or further.

#### The following circumstances will void the warranty:

1. Damage caused by failure to comply with the installation, finishing or maintenance instructions provided by RMP or the manufacturer of a finish including, but not limited to, the failure to protect and seal all six (6) exposed surfaces of an unfinished

Door. All unfinished surfaces must be sealed with an exterior quality spar varnish before being exposed to any exterior environment and applied according to the sealant manufacturer's recommendations.

2. Damage caused by attempts to repair the Door other than by RMP or their designated agents.
3. Damages caused by others or by any cause beyond the control of RMP.
4. Damage resulting from or arising out of a non-factory applied finish.
5. Any damage caused by failure to maintain the finish.
6. Use of any dark colored paints to finish the product.
7. Damage caused by application of a nonventing storm door.
8. Damage caused by abuse or misuse of the Door including, but not limited to, exposure to high vibration, high moisture, and extreme variations in temperatures.

#### NOTATIONS AND RECOMMENDATIONS:

1. Doors should be installed in an area with at least a 3' overhang.
2. Doors installed in applications with direct exposure to sunlight and the elements will require more frequent maintenance of the topcoat.
3. Water should not be allowed to pool or stand around the base of the Door. This is a construction or engineering defect and will not be covered under this warranty.
4. Doors should not be installed where environmental conditions will result in the Door being exposed to intense vibrations, high moisture, salt (i.e. coastal areas) or extreme variations in temperatures.  
**Installation of Doors in these environments is considered a misuse or abuse of the Door and will result in voiding the warranty**

#### CLAIMS and REMEDIES: **THIS SECTION IMPACTS YOUR LEGAL RIGHTS. PLEASE REVIEW**

#### **BEFORE YOU PURCHASE THE DOOR.**

All warranty claims must be filed within the one (1) year Door and Finish warranty period or ten (10) years for the glass seal failure. In the unlikely event RMP receives a warranty claim, RMP will at its sole option, repair product, provide a replacement Door or refund the purchase price. In no event will RMP's liability exceed the original purchase price for the Door. Contact us at 1-678-417-4236 if you have a warranty claim.

**EXCEPT AS EXPRESSLY SET FORTH HEREIN, RMP MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY MAGNUSON-MOSS ACT OR SIMILAR WARRANTY CLAIM UNDER STATE LAW SHALL BE ONE (1) YEAR. THE PURCHASER AGREES TO THE LENGTH OF THE WARRANTY PERIODS EVEN IF SUCH TIME PERIOD IS SHORTER THAN THAT PERMITTED UNDER STATE OR FEDERAL LAW. THE REMEDIES ALLOWED HEREUNDER ARE THE SOLE AND EXCLUSIVE REMEDIES AND PURCHASER WAIVES ANY OTHER REMEDY THAT MIGHT BE AVAILABLE TO IT RELATED TO ITS PURCHASE OR USE OF A DOOR. IN NO EVENT WILL RMP BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES. THE LIMITATION OF REMEDIES SET FORTH HEREIN STATES THE ENTIRE LIABILITY OF RMP, WHICH IN NO EVENT WILL EXCEED THE ORIGINAL PURCHASE PRICE FOR THE DOORS.**